



2021-22 Annual Report

St John Ambulance Australia (NT) Inc.

Contents

Chair's Report	1
2021–2022 In Summary	2
Highlights	5
Our Community	11
Our People	18
The Order of St John	27
Our Board	31
Thank You	32

St John NT acknowledges the Traditional Custodians of the lands and seas on which we live and work and pay our respect to Elders past, present and emerging. We pay respect to their continuing connection to land, and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.

*Front cover image:
Sophie (front cover) and
Phoebe (back cover) Lam Pakstun,
St John NT youth members at the
2021 Excellence Awards*

Chair's Report

On behalf of the St John NT Board and the Executive Leadership Team I am pleased to present the Annual Report for the financial year ended 30 June 2022.

I would like to start by commending our staff and volunteers across the Northern Territory for their ongoing dedication to our service. As we finally start to return to some form of business as usual from the challenges of the pandemic, I am inspired by the way we have all been able to adapt to the ever-changing situation, remain positive and continue to care for our community, be that through our ambulance, first aid, training, volunteer or corporate services.

The Executive Leadership Team and senior managers of St John NT have continued to develop our strategic plan with a focus on building a sustainable future for our organisation. As part of this process we have conducted a thorough business review, identified where we need to improve our systems and develop opportunities for growth.

During this process the organisation has continued to deliver our service to the highest standard and progressed a number of initiatives which will strengthen our position as we move forward. St John NT proudly joined a network of more than 1,100 corporate, government and not-for-profit organisations with the endorsement of our Reflect Reconciliation Action Plan by Reconciliation Australia. The plan is a formal commitment to reconciliation and provides a framework through which we can sustainably and strategically align reconciliation with our business objectives.

I would like to congratulate Ambulance Services for the development and completion of the Clinical Practice Manual which sets a new standard in our clinical practice in the NT. Our Commercial Group has reviewed our business operations including first aid retail and our vehicle service and is looking forward to delivering a new program in first aid training in the new year.

For our volunteers, the pandemic created a working environment in which organisers of events have had to quickly change plans or unfortunately cancel them. Despite this we have seen record numbers of visitors at events across the Territory. From fireworks to the Finke Desert Race our volunteers and event health services have been there to ensure the safety of the community.

I would also like to congratulate Craig Garraway who was promoted to Knight of the Order of St John and recognised in the Queen's Birthday Honours List, Dr Felix Ho who was acknowledged in the Australia Day Honours List 2022 and Andrew Thomas and Taleaha Dawson who were also recognised in the Queen's Birthday 2022 Honours List. These individuals have dedicated their skills and knowledge to our service over many years, they are leaders in their fields and role models to the organisation.

Sadly this year we also farewelled another respected member of St John NT, with the passing of Paul Bellman. Paul brought an extensive range of experience and knowledge to our service and played an active role in community events. He was a valued member of the St John extended family and will be dearly missed.

Finally, I would like to acknowledge the support of my fellow Board members who generously volunteer their time and thank them for their ongoing commitment to our organisation, staff and volunteers. As we continue to work with the Northern Territory Government, partners and key stakeholders I am encouraged by the opportunities we have to contribute to positive healthcare outcomes for all Territorians by doing what we do best, saving lives and building resilience.



Peter Carew AM, MStJ, FAICD
Chair



2021–2022 In Summary

St John Ambulance Australia (NT) Inc. is the Territory's leading provider in emergency medical response and preparedness.

We have a mission to save lives and build community resilience to improve the safety and healthcare

for all Territorians. We do this by providing a range of services from ambulance services under contract to the Northern Territory Government, coordination of emergency medical responses, event health services and first aid assistance at community and

major events through to nationally accredited first aid training, community education, the sale of first aid products and equipment as well as providing mechanical workshop services to private individuals and organisations in the Northern Territory.

Our volunteers provided 303 free duty hours per week

We treated 137 patients and traveled over 4,000 kilometres per day

St John NT answered a Triple Zero (000) call every 7.5 minutes

000 Ambulance Services

 **70,537** Triple Zero (000) calls answered

 **50,335** total patients

 **38,544** total patients transported

First Aid Training

 **1,032** nationally accredited training courses delivered

 **9,779** accredited training course certificates issued

 **9** non-accredited courses delivered

 **92** non-accredited courses certificates issued



Our Fleet



1,563,057 kms travelled



2 operational support vehicle



9 critical response vehicles



8 4x4 ambulances



35 emergency ambulances



5 patient transport vehicles



5 other



Volunteers



14 divisions



26 nationally recognised training courses



135 attendees at these courses



1,175 hours given to professional development



15,765 total volunteer duty hours



Commercial Sales



7,462 first aid kits sold



138,230 masks sold



37 public access defibrillators donated to the community



258 First Responder app downloads



416 registered AEDs on First Responder app



First Aid in Schools



65 schools participated in the First Aid in Schools program



3,391 school certificates issues



Event Health Services



638 events attended



128 events cancelled due to COVID-19



62 patients treated and transferred to hospital



247 patients treated

We trained over 800 people per month in first aid



St John NT Emergency Medical Dispatchers Isabel and Isaak

Highlights

Save Triple Zero (000) for when it matters

St John NT has joined with ambulance services across Australia to remind the public to save Triple Zero (000) for emergencies.

With services across Australia facing unprecedented levels of demand due to COVID-19 and an increase in influenza in the winter months, paramedics, first responders and Emergency Medical Dispatchers united in a video calling on the community to save Triple Zero (000) for emergencies, saving lives and for when it matters most.

In the Northern Territory, St John NT experienced a 58% increase in calls to Triple Zero (000) for

May 2022 compared to the same period the year before and urged the public to assess whether their situation was an emergency.

“Building awareness regarding the correct use of Triple Zero (000) is in the best interests of the safety and healthcare outcomes of our community,” former St John NT CEO Judith Barker said.

“Not every call made to our call centre is for an emergency and may be managed through another health service. While every person who needs an ambulance will get one, sometimes calls that are not an emergency can put pressure on our emergency services,” she said.

This was the first time that every state and territory had joined forces to ensure people can access emergency care when they need it most.



Filming the NT community awareness video.



Trials complete in NT specific uniform

St John NT completed trials for a new fit for purpose operational uniform design including Patient Transport Officers, Paramedics, Intensive Care Paramedics and Emergency Medical Dispatchers in December 2021.

The design process, which included an internal working group and uniform supplier Workwear Group, began in 2020 and considered the unique working conditions of the Northern

Territory. The new uniforms feature a cooler, breathable material and include a number of design advancements. Options for staff include a maternity uniform, polo shirts, temperature controlling undergarments and layering options to cater for varied temperatures between the cold desert nights in central regions and hot/humid top end conditions.

The new uniforms represent a \$300K investment for the service, with expected benefits for staff due to increased comfort, wearability and a wider range of options in the uniform suite.



Setting a new standard in clinical practice

St John NT set a new benchmark for all clinical practice in the Northern Territory ambulance service, from volunteer first responders through to Intensive Care Paramedics, in September 2021 with the release of the new Clinical Practice Manual (CPM).

The CPM and accompanying education program was developed over 14 months and includes up to date clinical practice guidelines and drug therapy protocols for

all clinical levels from Advanced Responder through to Intensive Care Paramedic.

Development of the CPM involved reviewing the clinical practice and management guidelines of many of the services represented by the Council of Ambulance Authorities, thus leveraging off the research and development of those services.

Roll out of the new guidelines included both online and face to face training for all clinical staff setting a new standard in the provision of clinical care as a paramedic in the Northern Territory.

The CPM is available online and through an app.



St John NT interns in training



Reflect Reconciliation Action Plan

Reconciliation Australia welcomed St John NT into the Reconciliation Action Plans (RAP) program through the endorsement of their Reflect RAP in June 2022. The plan lays the foundations for workplace RAP initiatives as well as setting a framework through which St John NT can sustainably and strategically take meaningful action to advance reconciliation that aligns with business objectives.

The organisation proudly joins a network of more than 1,100 corporate, government and not-for-profit organisations that have also made a formal commitment to reconciliation.

The RAP was developed over two years by a staff Reconciliation Working Group with contributions from across the organisation. As part of the project, St John NT engaged Territory artist, Sarrita King, to help tell our story and illustrate how we contribute to the health and healing of the community through our work.

In her words, “this artwork brings together all values, goals and ethos behind the St John NT philosophy.” The RAP artwork depicts St John NT’s commitment and dedication to the communities we serve, both remote and inner city.

The artwork is based on Sarrita’s art series, the Language of Earth, with bands of the circle representing the people, connection, health and growth.

30 years with Finke

St John NT's Event Health Services have once again provided critical support in the planning and implementation of health and safety at some of the Territory's most iconic events. None less so than the Finke Desert Race in Alice Springs.

The Race is now in its 46th year of operation, and its 30th year with St John NT managing the First Aid stations.

The event is the largest off-road race in the Southern Hemisphere and saw competitors and spectators come from all over Australia to experience the adrenaline rush along the 226km track, braving the icy desert mornings as they waited to find out who would be crowned King of the Desert.

"The 2022 Finke event saw us coordinate a mammoth effort with 59 paramedics, volunteers, and

Charles Darwin University student paramedics out along the track. We used more than 20 vehicles and three medical helicopters, paramedics and support staff were stationed at four medical checkpoints," said Katrina Smith, St John NT Ambulance Commander for the event.

"All St John NT crew camped out in their stations for three nights braving the subzero temperatures to ensure the safety of the spectators and race participants," said Katrina.

A medical clinic was also established at the Finke overnight camp with three 4X4 ambulance and response vehicles on site where paramedics were supported by a doctor from Alice Springs Hospital Emergency Department (ED) as well as an ED nurse and two primary care nurses.

Crowd control is always one of the biggest challenges faced with this event as spectators are eager to

get as close to the racing action as they can. Areas identified as dangerous were sectioned off with warning signs displayed and Spectator Marshals on duty. Many of the competitors expressed feelings of relief and an increased sense of safety with this measure being put in place.

"The check point medical teams were kept busy aiding to any spectator injuries, especially at the Deep Well station 68km along the track," Katrina added. "Transporting those in need to Alice Springs Hospital when necessary."

Across the event St John NT crews provided medical assistance and transport to 30 people competing in the race as well as any spectators that required help. The event remains a firm favourite with St John NT staff and volunteers who are already signing up for next year's event and looking forward to another 30 years.



The team on site at the Finke Desert Race



St John NT paramedics sharing their knowledge with students in Nhulunbuy

Our Community

With over 70 years' experience in the Northern Territory, St John NT understands the challenges of delivering services across vast distances in tropical and desert environments. We understand the needs and conditions of our communities and remain committed to helping people build resilience, to be prepared and know how to respond in an emergency.

RepTrak

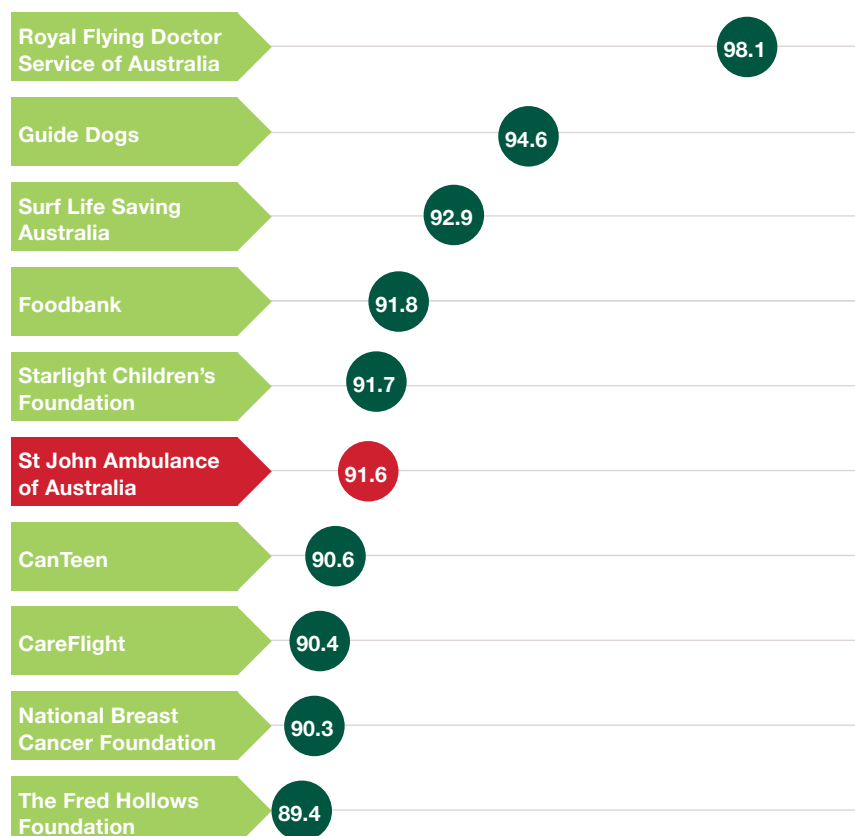
St John NT participated in the Annual Charity/Not for Profit reputation study by RepTrak for the first time in 2021.

Overall St John's reputation in Australia is excellent (91.6) which places it 6th on the Benchmark list of the top 40 leading charities

in Australia. St John NT has the highest level of awareness out of all of the states and territories of St John.

Our reputation score is excellent at 93.1%, sitting just above the national average of 91.6%. The familiarity rating indicated that more than two thirds of respondents interacted with St John NT more than once.

Top 10 charities in Australia



St John NT Reputation Indicators

76%
Familiarity

93.1
Excellent

Online engagement

1 July 2021 – 30 June 2022

 **Facebook**

 9.34K likes

 1.03M reach

 **Instagram**

 1.98K likes

 67.16K reach

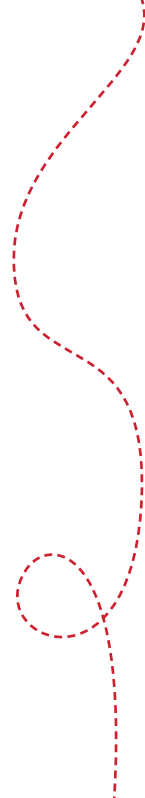
 **LinkedIn**

 1.08K followers

 1.23K page views

Delivering first aid training across the Territory

Adelaide River	Ramingining
Alice Springs	Santa Teresa
Batchelor	Tennant Creek
Casuarina	Ti Tree
Dhalinbuy	Tilmouth Well
Garrthalala	Tjuwampa Outstation
Gawa	Wadeye
Gulkula	Yirrakala
Hamilton Downs	Yuendumu
Hayes Creek	Yulara
Jabiru	
Julalikari	
Kakadu	
Katherine	
Kintore	
Kurundi Station	
Laynhapuy Homelands	
Maningrida	
Marthakala	
Mutitjulu	
Nhulunbuy	
Ntaria	
Palmerston	
Papunya	
Parap	



Assisting new Territorians

Triple Zero (000) 

251 calls to Triple Zero (000) where the parent has gone into labour

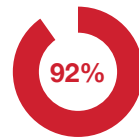


10 babies delivered before an ambulance arrived with the assistance of our Emergency Medical Dispatchers (5 girls/5 boys)

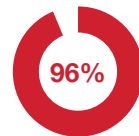
Patient Experience Survey

The annual Patient Experience Survey conducted and released by the Council of Ambulance Authorities (CAA) shows that patient satisfaction rates among Territorians sits at 96% with almost all patients surveyed finding their experience dealing with St John NT to be positive overall.

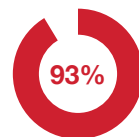
NT respondents to the 2022 survey indicated:



Found the assistance provided by the Emergency Medical Dispatcher (EMD) when they called Triple Zero (000) was helpful



Regarded the provision of care they received as “very good”, the highest proportion out of any other Australian ambulance service



Trusted and were confident in the level of care provided by paramedics and Patient Transport Officers, 80.1% of respondents had a very high level of confidence, again the highest performing service.



Felt that the explanation they received from the paramedic they were treated by was clear, 75.6% found it a very clear and thorough explanation

St John NT teams with VET in health training

VET students enjoyed the option of studying Basic Health Care in 2022 due to a grant from the NT Department of Education

for VET in Secondary Schools. 22 students signed up for the inaugural program with St John NT. The course ran from February through to September over 27 sessions. At the completion of the course students will receive a fully accredited Cert III in Basic Health Care.

Street Smart High – May 2022

Road crashes are one of the leading causes of death for young people under the age of 25. The day a young driver gains their provisional license their crash rate increases 20 to 30 times.

St John NT was proud to once again support Street Smart High with paramedics and an ambulance contributing to the very

life like scenario and former CEO Judith Barker narrating the crash scene.

Risk – To educate about driving and passenger risks

Resilience – To develop resilience in young people to avoid dangerous situations

Road Safety – To increase knowledge, develop new skills and positive attitudes about road safety



Real life scenarios at Street Smart High

Commercial Manager Colin Southam, Volunteers Sarah, Val and Maria at Restart a Heart Day at Gateway Shopping Centre



Restart a Heart Day – 16 October

Nine out of ten people do not survive an out-of-hospital cardiac arrest.

St John NT is working to improve this terrifying statistic by participating in Restart a Heart Day, a global initiative designed to improve public

awareness of the importance of knowing CPR and how to use an automatic external defibrillator.

To recognise this event, St John NT first aid trainers, volunteers and paramedics offered free CPR and AED demonstrations at Casuarina Square, Gateway and Yeperenye Shopping Centres.

Commercial Manager Colin Southam, former CEO Judith Barker and Mission Australia program manager Jodie Ransom at the Darwin Sobering Up Shelter



Lifesaving devices for Sobering Up Shelter

This year St John NT donated 37 automatic external defibrillators (AEDs) to rural, regional, and remote communities across the NT, as part of our public access defibrillator program, and with one of the devices going to the Darwin Sobering Up run by Mission Australia.

The shelter assists homeless and displaced people in the greater

Darwin area who are under the influence of alcohol and other drugs.

“Early defibrillation is the key to success in a cardiac arrest, and if a defibrillator can be used before paramedics arrive, it can greatly increase the chance of survival,” said former St John NT CEO Judith Barker. “Mission Australia places early intervention and prevention at the heart of their work, which is what makes them such a perfect match for our donation.”

In March 2019, St John NT embarked on a mission to install 1000 public defibrillators across the Northern Territory. Three years on, the mission continues and has gained momentum with more than 450 defibrillators now registered across the NT. The public access defibrillator program is supported by the NT Government Community Benefit Fund. In the last year AEDs have been delivered across the NT from Tiwi Islands to Alice Springs, Nhulunbuy to Jabiru and beyond.

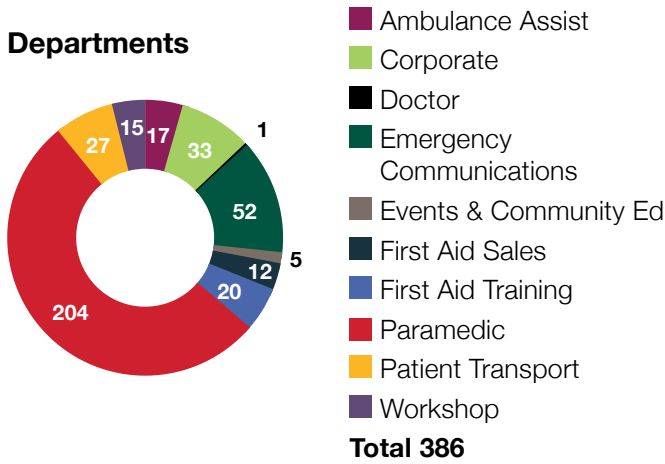


Our People

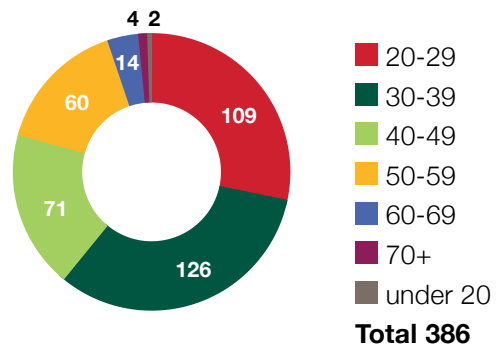
St John NT comprises of over 700 staff and volunteers, dedicated and compassionate about the health and wellbeing of the people we serve.

Workforce Details

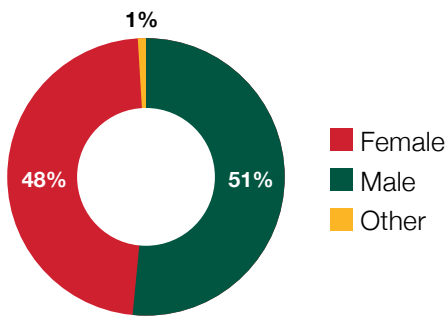
Departments



Workforce by age

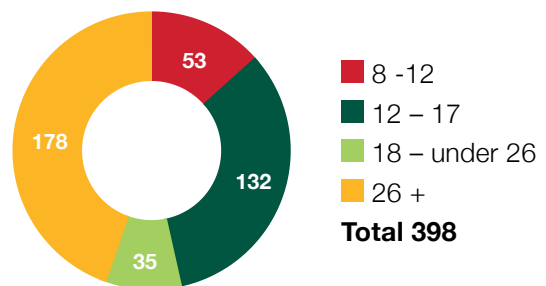


Gender



Our Volunteers

Age groups



Wellbeing & Support

The Mental Health and Wellbeing Strategy aims to be holistic in its approach in identifying risk factors to mental health, reducing barriers to support, providing education and training and strengthening mental health and wellbeing partnerships.

2021-22 highlights include:



134 significant events recorded



34 staff received trauma and resilience training



407 peer support contacts received



63 staff received personal safety training

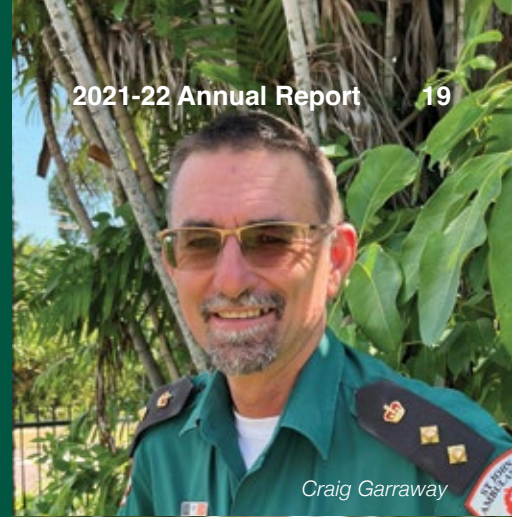
Ambulance Service Medal for pandemic response

The Queen’s Birthday 2022 Honours List was expanded this year to allow for the recognition of outstanding contribution to the nation’s COVID-19 response and recovery.

Director of Ambulance Services Andrew Thomas, Operations Manager Craig Garraway and Acting Operations Manager Emergency Communications Centre Taleaha Dawson were recognised in the Queen’s Birthday 2022 Honours Lists with an Ambulance Service Medal.

Andrew, Craig and Taleaha worked tirelessly in response

to COVID-19 and ensured the ongoing continuity of our services despite sometimes very challenging situations. In addition to their regular duties they each participated in both Territory and national committees and working groups, providing exemplary leadership and proudly representing St John NT while generously sharing their knowledge and expertise.



Craig Garraway



Andrew Thomas



Taleaha Dawson

Covid-19 Relief

Over the past year, healthcare providers both nationally and globally have continued to feel the pressures of increased demand due to the pandemic. The work and effort for all operational staff during this year has been extraordinary. The impact of wearing full PPE for cases and the need for decontamination of vehicles after each case was felt by staff and volunteers, as the ambulance service managed the increased workload pressures of the changing situation and the Northern Territory heat and humidity.

During these critical times, St John NT volunteer members assisted whenever and wherever possible. This included the “Ambulance Assist” program with logistical support for vehicle movements, staff welfare and refreshments to operational crews and decontamination of equipment and vehicles.

As the COVID-19 impact was felt in the NT from January to March 2022, volunteers undertook extra training in ‘Donning and Doffing’ of PPE and provided 550 volunteer hours at Royal Darwin Hospital and in Katherine with the transport of COVID-19 patients within the community

Other COVID initiatives implemented included an increase in the recruitment of Patient Transport Officers to work on a dedicated COVID-19 ambulance vehicle operating from the Centre of National Resilience

at Howard Springs. Introduced in September 2021, the crew transported COVID-19 positive patients between quarantine facilities and hospitals for medical appointments. The additional three COVID mini-bus crews from December 2021 to April 2022 supported the NT Health response during the peak of the pandemic outbreak which placed increased pressure on the ambulance workload across the NT.

A big “Thank You!” to all St John NT staff and volunteers for their efforts.



Volunteers training in PPE donning and doffing



Paul Bellman

Vale Paul Bellman

It is with great sadness that we acknowledged the passing of our friend and colleague Paul Bellman in April 2022.

Paul was a valued member of the St John NT family who will be dearly missed.

Paul first joined our service in 1989 and stayed with us through until 1999 returning to us in 2019. In those intervening years Paul's paramedic career continued as a MICA paramedic with Ambulance Victoria and an Intensive Care Paramedic with ACTAS.

When Paul returned to the Territory in 2019 he did so first as an ICP as a part of our Critical

Response Unit and then as the Regional Manager Southern.

He had recently returned to his great passion of the Critical Response Unit, providing clinical care to those who needed it most. His return to clinical practice also allowed him to take on the role of educator to the recent ICP Intern group who he was looking forward to mentoring as up and coming ICPs.

Paul was instrumental in the development and release of the new St John NT Clinical Practice Manual. He brought an extensive range of experience and knowledge to our service and played an active role in community events.

Beyond work Paul was passionate about two things, his family and his community. He was a devoted father and husband and was always proud to share the latest achievements and activities of his two beloved sons.

Our thoughts and wishes are with his family and the crews he worked so diligently with.

Thank you for the commitment and knowledge you brought to St John NT.



Dr Felix Ho (courtesy NT News)

Dr Felix Ho ASM recognised in Australia Day Honours 2022

Dr Felix Ho was acknowledged for his outstanding service to the community in the Australia Day Honours List 2022, for his involvement with ambulance services over the past 19 years, as well as assisting with the advancement of the paramedic profession. Dr Ho has been an active volunteer with St John Ambulance since joining as a cadet in 1995 and has provided dedicated service to multiple services in paid and volunteer capacities, including St John NT, St John WA and Tasmanian Ambulance Service.

In 2010-2011, Dr Ho became the first Paramedic to be employed by the United Nations (UN) when he took 14 months leave without pay to join the United Nations Integrated Mission in Timor-Leste. His work focused on providing pre-hospital retrieval to the UN mission, developing the ambulance service to train Timorese in the art of ambulance care, and providing train the trainer courses to the Police Force on first aid. He was recognised with numerous commendations including from the Commissioner of the Policia Nacional de Timor-Leste.

Joining St John WA Ambulance Service in 2001 as a volunteer ambulance officer, Dr Ho became qualified through the clinical ranks to AAC Level 2 (the highest clinical

level for volunteers at the time), and he provided over 1000 hours of dedicated voluntary service to the Pinjarra and Mandurah communities. He has completed over 4000 volunteer hours and is currently the National Youth Officer, leading over 3000 St John youth members throughout Australia. Dr Ho continues to serve with St John NT as an Intensive Care Paramedic.

A well-deserved award for sustained and exemplary service to the ambulance service and an extraordinary commitment to the care of the community.

2021 Excellence Awards – Bridie Morley Paramedic of the Year

Recognised by her peers as a leader and advocate for her fellow paramedics, Bridie Morley was awarded the Rotary Club of Darwin Sunrise Paramedic of the Year in the 2021 St John NT Excellence Awards.

The Paramedic of the Year is selected for their commitment to St John NT's values, showing respect and compassion for all patients and staff while consistently demonstrating excellence in patient care.

“Bridie is an honest clinician and valued mentor, who enthusiastically works with her peers to achieve the best result

and has a passion for staff safety and wellbeing,” former St John NT CEO Judith Barker said.

“She is dedicated to enacting positive change within the organisation and is respected for her inclusivity, proactivity and her ability to provide culturally sensitive care to the community. She joins an alumni of recipients who have provided significant and valuable service to our community.”

The St John NT Excellence Awards recognise staff and volunteers for their leadership, outstanding level of care and professionalism. In 2021, the Awards included 13 categories incorporating paramedics, emergency medical dispatchers, patient transport officers, volunteers and corporate services staff.

Rotary Club of Darwin Sunrise President, and sponsor of the 2021 Paramedic of the Year, James Smith also congratulated all of this year's nominees.

“Rotary's belief is that a person can serve their community through exemplary professional practice, through the demonstration of integrity and high ethical standards, and through recognising the contribution of different occupations in our community.”

The St John NT Excellence Awards 2021 were kindly supported by the Northern Territory Government, Rotary Club of Darwin Sunrise, Charles Darwin University, Australasian College of Paramedicine, The Pharmacy Guild of Australia, AANT, Area9, Colemans, Bunnings and ABC Darwin.

Craig Garraway, Rachael Welsh, Bridie Morley, Theo Gialamas and Andrew Thomas, 2021 Excellence Awards



The St John NT 2021 Excellence Awards recipients:

Junior Volunteer of the Year
 Eliana Green, Katherine Division

Youth of the Year
 Patrick Irwin, Humpty Doo Division

Youth Division of the Year
 Darwin

Operational Support Member of the Year
 Lindon Johnson

Peter Falkland Youth Leader
 Claire Hensby, Palmerston Division

Paramedic of the Year Southern Region
 Rachael Welsh, Alice Springs

Paramedic of the Year Northern Region
 Bridie Morley, Darwin

Patient Transport Officer of the Year
 Theo Gialamas, Darwin

Emergency Medical Dispatcher of the Year
 Adrian Cousins, Alice Springs

Adult Volunteer Division of the Year
 Palmerston

Excellence in Service Award
 Maria Rooney, Volunteer and Events Coordinator Darwin

Adult Volunteer of the Year
 Johannes Baluyot, Casuarina Division

Paramedic of the Year
 Bridie Morley, Darwin

Former CEO Judith Barker and Volunteer Superintendent Angie Butler



NT Training Awards – Large Employer of the Year

St John NT was proud to receive the NT Department of Industry, Tourism and Trade Training Award for our staff and volunteer training programs.

The Award recognised the changes in service delivery which had been incorporated into our training programs, including enhanced online courses, blended learning and engagement with external consultants for specialised training.



*Duncan McConnell,
Minister Paul Kirby
MLA and Asif Inam*



*Kate Owen, Jeannette Button
and Monique Fynn*



*Billie Turner and
Andrea Canning*

Women in Ambulance

The annual Council of Ambulance Authorities Women in Ambulance Awards celebrate successful and hardworking women in ambulance services across Australia, New Zealand and Papua New Guinea. They provide a platform to celebrate inspirational women in our organisation who are role models for the next generation of ambulance service employees.

The Women in Ambulance Honours recipients were recognised for their embodiment of St John NT values, passion for supporting their communities and willingness to guide and mentor others.

St John NT CAA 2022 Women in Ambulance Honour Recipients:

Naomi Alcover	Paramedic
Monique Fynn	Clinical Services Officer
Billie Turner	Emergency Medical Dispatcher
Andrea Canning	Emergency Call Centre Training and Administration Support Officer
Jeannette Button	Marketing and Communications Manager
Kate Owen	Ambulance Support Coordinator

Significant years of service July 2021 – June 2022



5 years

Joanna Bigwood
Glen Dobson
Alexander Duncan
Hayley Edge
George Healy
Bridget Morley
Daniel Robertson
Cassandra Scaife
Billie Turner



10 years

Leah Armstrong
Richard Brady
Alan Clarke
Zebadiah Cooper
Tarja Dick
Andrew Everingham
Mark Grahame
Michael Harrison
Lindon Johnson
Nicole Johnston
Simone McInerney
Kim Szymanski



15 years

Nicole Bouma
Angelina Butler
Daniel Falzon
Tomas Falzon
Michael Hatfield
Lorinda Knox
Mandy Paradise
John Payne
Amanda Reibelt
Sue-Ellen Skinner



20 years

Mark Ferguson



25 years

Annette Kwiatkowski

Commissioner Melissa Johnston at the Investiture Ceremony



The Order of St John

Craig Garraway promoted to Knight of the Order of St John

Highly respected and long serving member of St John NT, Craig Garraway, was promoted to a Knight of Grace of the Order of St John at an Investiture Ceremony in May 2022.

Craig has served St John NT as both a volunteer and a paid staff member for more than 30 years.

Former St John NT Chief Executive Officer, Judith Barker commended Craig on the honour saying that it recognised the dedication and commitment Craig had made to the organisation.

“Craig is passionate about St John NT, its mission and ensuring that our patients and the community are at the centre of everything that we do. He has led or contributed to a number of key projects and initiatives and in recent years has been instrumental in our response to COVID-19,” Ms Barker said.

Craig’s most recent appointment is as the Manager of St John NT’s

Emergency Communication Centre which is responsible for almost 60,000 Triple Zero (000) calls per year. He also serves as the Deputy Commissioner for the Volunteers and is publicly recognised as the voice of St John NT on daily media reports on the emergency medical service.

The Investiture Ceremony is an annual event whereby individuals are invited to join or be promoted within the Order of St John, a royal order of chivalry under the Crown. A membership to the Order of St John is a recognised honour under the Australian Honours System and presents itself as an excellent opportunity to pay tribute to the extraordinary members of the St John NT community.

The event was officiated by Her Honour the Honourable Vicki O’Halloran AO, Administrator of the Northern Territory, representative of the Crown in right of the Northern Territory.



*The Hon Vicki O’Halloran AO
DStJ, Administrator of the
Northern Territory and Craig
Garraway KStJ*

Investiture Promotions and Admissions

Craig Garraway KStJ
Donna Peters OStJ
Christopher Trotter OStJ
Rory O'Conner MStJ
Nicole Johnston MStJ
Robert Kendrick MStJ
Terri-Ann Maney MStJ
Ali Malik MStJ
Natasha Schuman MStJ

Volunteer service medals and bars

2nd Gilt Bar - 35 years

Christine Tuner OStJ

3rd Gilt Bar (40 years)

Dawn Bat CStJ

1st Gilt Bar (30 years)

Rodney Hocking MStJ
Peter Quinn

2nd Bar (20 years)

Brian Ch'ng OStJ

1st Bar (15 years)

Brett Butler MStJ
Rhys Dowell ASM MStJ
Barbara Klessa MStJ

Service Medal (10 years)

Melissa Crompton MStJ



Chris Trotter OStJ and the Hon Vicki O'Halloran AO DStJ, Administrator of the Northern Territory



Rodney Hocking MStJ and the Hon Vicki O'Halloran AO DStJ, Administrator of the Northern Territory

Members of the Order of St John

Deputy Prior

Her Honour the Honourable
Vick O'Halloran AO DStJ

Patron

Craig O'Halloran OStJ

Knights of Grace

The Hon John Anictomatis
AO KStJ

The Hon Austin Asche AC, QC,
KStJ

Dr Lionel Crompton MB,BS, DPH,
KStJ

The Hon Ted Egan AO, KStJ

Craig Garraway KStJ

The Hon John Hardy AO, KStJ

Duncan McNeill KStJ

The Hon Tom Pauling AO, QC,
KStJ

Stephen Peers OAM, JP, KStJ

Peter Poole KStJ

The Hon. Justice Trevor Riley
QC, KStJ

Dames of Grace

Jeannette Anictomatis AM,
MAICD, FIML, DStJ

Angie Butler DStJ

Nerys Evans DStJ

Lesley King DStJ

Tessa Pauling DStJ

Sally Thomas AC, DStJ

Commanders

Stephen Baddeley CStJ

Dawn Bat CStJ

Paul Berry CStJ

Roland Chin AO, FCA, FCPA, CStJ

Ross Coburn CStJ

Frank Dunstan CStJ

Mark Ferguson CStJ

Michael McKay AM, ASM, CStJ

Patrick Murray CStJ

Officers

Glen Auricht OStJ

Brian Ch'ng OStJ

Debbie Garraway OStJ

Justin Hankinson OStJ

Marie Hardy OStJ

Frank Haydock OStJ

Ros Jones OStJ

Grant Keetley OStJ

Frances Kilgariff OStJ

Patricia King OStJ

Kimberlee McKay OStJ

Julie Murray OStJ

Mandy Paradise OStJ

Greg Payne OStJ

Donna Peters OStJ

Warren Purse OStJ

Kelly Raven OStJ

Christopher Trotter OStJ

Christine Turner OStJ

Members

Sonya Arnold MStJ

Judith Barker MStJ

Aaron Brooks MStJ

Nerissa Brumby MStJ

Brett Butler MStJ

Andy Bruyn MStJ

Peter Carew AM, FAICD, MStJ

Marcel Clark MStJ

Mark Cullenane MStJ

Lucy Cooper MStJ

Melissa Crompton MStJ

Sarena Crossing MStJ

Jeffery Doggett MStJ

Rhys Dowell ASM, MStJ

Anrew Everingham MStJ

Bruce Garnett MStJ

Kay Gargett MStJ

Felix Ho MStJ

Rodney Hocking MStJ

Kristy Janssen MStJ

Nicole Johnson MStJ

Geoffrey Kain MStJ

Robert Kendrick GAICD, MStJ

Krystal-Rose Kent MStJ

Barabara Klessa MStJ

Sylvia Klonaris MStJ

Vicki Macmillan MStJ

Arun Mahajani MStJ

Ali Malik MStJ

Terri-Ann Maney GAICD, MStJ

Leanne McGi MStJ

Rosemary Mooney MStJ

Rory O'Conner MStJ

Mark O'Shaughnessy MStJ

Romaine Oorloff MStJ

Kate Owen MStJ

Ron Owen MStJ

Lee Payne MStJ

Makaylia Ravlich MStJ

John Robinson MStJ

Benjamin Rowley MStJ

Steve Rudder MStJ

Martin Scaife MStJ

Natasha Schuman MStJ

Janice Schmitzer MStJ

Sue-Ellen Skinner MStJ

Simon Spillett MStJ

Donna Stone MStJ

Our Board



Peter Carew AM FAICD MStJ
Chair

Peter has a long historical connection with St John NT dating back to the late 80's. Peter's background is in business development and management having run a successful NT business for 25 years before moving into resource sector asset management and then senior NTG business related roles. Peter has been heavily involved in community engagement including board positions with the Chamber of Commerce and various industry training organisations.



Roland Chin FCA FCPA CSTJ
Treasurer

Roland has held the position of Treasurer intermittently since 2002, taking on the role of Chair from 2015-2018 before returning as Treasurer in 2018. Roland is a long-term Territorian and is an integral member of the Board having played a pivotal role in the financial success of the organisation. In addition Roland has continued to support the NT volunteers by attending and participating in as many activities as he can.



Terri-Ann Maney GAICD MStJ
Ordinary Board Member

During her 20 years in the Territory Terri-Anne has garnered extensive experience across a range of sectors including education, business, not-for profit, community-based and Government organisations in the NT. Terri-Anne has helped to grow the Director community within the NT through her previous role as State Manager NT with the Australian Institute of Company Directors and more recently with Aboriginal organisations.



Robert Kendrick GAICD MStJ
Ordinary Board Member

Rob joined the Northern Territory Police Force in 1982 and worked across the NT in rural, remote and urban locations. He served in East Timor with the United Nations Police in 2002 and was Commander for Darwin Region between 2008 and 2011 prior to serving in Senior NT Government positions until 2014. Rob is also a member on the Emergency Medicine Certificate and Diploma Committee of the Australia College of Emergency Medicine.



Hamish Baddeley BA, LLB
Ordinary Board Member

Hamish joined as an Ordinary Board Member for St John NT in 2019. Upon completing a Bachelor of Laws (First Class Honours) from Sydney University Hamish practiced as a solicitor in commercial litigation in Sydney and London until he relocated back to Darwin, where he grew up, in 2016. Hamish was called to the Territory Bar where he practices as a barrister at William Forster Chambers.



Mark Coffey PSM
Ordinary Board Member

Mark is an experienced senior executive based in Alice Springs and has lived across the NT for over 35 years. With a deep understanding of regional and remote Australia, Mark assists organisations as a management consultant providing advice in strategy, navigating government, risk management and improving organizational performance. Mark is actively involved in his local community, participating in volunteer, Board and sporting activities.

Thank You

Thank you for the kind donations and support we have received throughout the year. Your support big or small, helps us to provide quality care for Territorians.



Young volunteers: Hayley, Chloe, Zoe and Ayesha

Grants Awarded



Westfund Health Insurance

Westfund Community Grants \$2500
AED for Milingimbi School



Australian Government Department of Social Services

C/O Luke Gosling's Office, Local Volunteer Grants \$5000
Event Health Services equipment



Australian Government Department of Industry, Science, Energy and Resources

Building Better Regions Fund, \$90,468

Research project: youth employment pathways in regional NT towns



City of Palmerston

Sponsorship \$11,599
Palmerston and Farrar Cadet and Volunteer Divisions equipment



NT Department of Education

VETDSS funding to deliver Vocational Educational and Training to Secondary Students, \$110,000

Sponsorships

Bendigo Bank Northern Territory Community Bank Network, sponsorship of First Aid in Schools



Masonic Charities SA & NT sponsorship of free life-saving CPR Training



Donations

Angie Butler
Arun Dias
Australian Airconditioning & Mechanical Services
Christmas In Darwin Assoc
Darwin Corrections Medical Centre

Darwin Lions Beer Can Regatta Inc
Eddy Gaskill
Elizabeth Raynor
Lesley King
Marion & Geoffrey Fanning
Mark Mannix

Palmerston Regional Business Assoc
Play For Purpose
Rhonda Stones
Rodney Hocking
Top End Road Racing Association Inc



As a self-funded charity, St John NT's commercial activities support our volunteers to provide free first aid training in schools and community support at events across the NT. If you would also like to support these activities, please visit our website to make a donation.

St John Ambulance Australia (NT) Inc.

50 Dripstone Road,
Casuarina NT 0810

PO BOX 40221,
Casuarina NT 0811

ABN: 85 502 986 808

www.stjohnnt.org.au

General enquiries

1300 ST JOHN
info@stjohnnt.org.au

f @ in

@stjohnambulacent
#stjohnnt #wearehereforyou

